

# GNOYO

## GREATER NEW ORLEANS YOUTH ORCHESTRAS

Dr. Jean Montès, Music Director



*Dear GNOYO Tour de France Participants,*

*We hope you and your loved ones are coping well with the reality of life in our region in light of COVID-19.*

*Many thanks for your words of encouragement and support.*

*In light of the recent events, we would like to give you an update ahead of the previously scheduled April 25<sup>th</sup> meeting.*

*In addition, we have scheduled a meeting via Zoom on Saturday, March 21st from 1:30-2:30 pm where you can join via phone or virtually through internet video. You'll be able to ask me questions, make comments, share concerns and ideas during this virtual meeting. Here are the details on how you can join this meeting:*

*Join Zoom Meeting*

<https://loyno.zoom.us/j/489412666>

*Meeting ID: 489 412 666*

*One tap mobile*

*+13126266799,,489412666# US (Chicago)*

*+16465588656,,489412666# US (New York)*

*Dial by your location*

*+1 312 626 6799 US (Chicago)*

*+1 646 558 8656 US (New York)*

*+1 346 248 7799 US (Houston)*

*+1 669 900 9128 US (San Jose)*

*+1 253 215 8782 US*

*+1 301 715 8592 US*

*Meeting ID: 489 412 666*

*Find your local number: <https://loyno.zoom.us/j/adib5Dwhpr>*

## **Tentative Agenda**

- 1. Update on the current status of the tour***
- 2. What we know***
- 3. What we have done***
- 4. What we are doing***
- 5. What we are planning to do***

### ***1. Update on the current status of the tour***

*At this time we are still moving forward with all plans as previously outlined.*

### ***2. What we know***

*From all our partners such as **the airline company** we have already paid for a portion of the group tickets and they are giving priority for accommodations to travel disruptions to any traveling groups up to April 11<sup>th</sup> at this time. They have asked us to standby for the time being.*

***As for lodging and meals:*** *We are in contact with our host and although we have paid for a big portion of our package they are ready to work with us based on whatever reality is presented to us in the coming months.*

***As for ground transportation in France:*** *We are still in negotiations with the company and they are being flexible and waiting for our final decision.*

***As for the Festival in France:***

*We sent part of our participation fee and they are willing to be as flexible as needed as well.*

### ***3. What we have done***

***Plan A*** *is to go as planned.*

***Plan B*** *is to postpone until next year which would be our most ideal option if plan A is no longer viable given that we have already invested a lot of energy, money and resources.*

***Plan C*** *would be to return what we can to participants if we cancel as a group.*

***Plan D*** *would be for individuals wanting to cancel -- they would receive half of everything they have put into the trip not including the down payment.*

### ***4. What we are doing***

*Currently we are monitoring the situation and we will make decisions accordingly.*

### ***5. What we are planning to do***

*Provide as much information and support as possible to all participants.*

*Therefore, at this time we are suggesting the travel insurance option called "cancel anytime" for all to consider.*

*The local support with Ms. Leatta Perdue, Travel Agent & Destination Specialist, a friend of GNOYO at 504-834-7000 is our contact for this.*

*Although she is not our official tour travel agent, she is ready to help assuage families with insurance; the information about this program is listed in the attached brochure below. Please keep in mind that she is not our travel agent. She is a friend of GNOYO who is willing to assist if needed. As she thinks one should have insurance with or without the Coronavirus. She does not have time to talk about Coronavirus. She is here to provide the appropriate insurance for the trip and individuals must determine whether or not they want to invest in this insurance. We also have provided other options through the travel booklet which is on the tour webpage.*

**Online Services**

You can modify your policy, file a claim, and track its progress at [www.allianztravelinsurance.com/joinme](http://www.allianztravelinsurance.com/joinme).

Download our free, award-winning TravelSmart™ app to view your policy on the go, file a claim with ease, get help with the touch of a button, and more—all on your mobile device.

Insurance benefits underwritten by Affinion Insurance Company (NY Administrative Office, Richmond, VA), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. III-C series or III-P series. Plans only available to U.S. residents and may not be available in all jurisdictions. Allianz Global Assistance and Allianz Travel Insurance are marks of AGA Service Company d/b/a Allianz Global Assistance or its affiliates. Allianz Travel Insurance products are distributed by Allianz Global Assistance, the licensed producer and administrator of these plans and an affiliate of Affinion Insurance Company. This insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Affinion Insurance Company. Any claim insurance assistance services purchased are provided through AGA Service Company. Except as expressly provided under your plan, you are responsible for charges you incur from third parties. Contact AGA Service Company or Affinion Insurance Company at 800-334-8300 or 9999 Midland Drive, Richmond, VA 23233 or [customerservice@allianzassistance.com](mailto:customerservice@allianzassistance.com).

**Exclusions**

This is a named-peril plan and contains exclusions. This means that not every situation or event will be covered under your plan. A full list of exclusions is available in your plan documents. Exclusions may include, but are not limited to, pre-existing medical conditions (unless you qualify for a waiver of this exclusion), known and foreseeable events such as certain weather and political events/situations, mental or nervous health disorders, the use or abuse of drugs and alcohol, and participation in extreme high risk sports. Other exclusions apply. Questions? Contact us at 800.284.8300.

**Pre-Existing Medical Conditions Coverage & Exclusions**

A pre-existing medical condition is an injury, illness or medical condition that exhibited symptoms or was treated on, or within the 120 days prior to, the purchase date of your plan. This plan waives the exclusion for pre-existing medical conditions if the following conditions are met: a. Your policy was purchased on or before the final trip payment due date as listed on your travel supplier's invoice; b. You were a U.S. resident when the policy was purchased; c. You were medically able to travel when the policy was purchased; and d. On the policy purchase date, you insured the full non-refundable cost of your trip with us. This includes trip arrangements that will become non-refundable or subject to cancellation penalties between the policy purchase date and the departure date. Maximum coverage for pre-existing medical conditions is limited to the trip cancellation or trip interruption coverage limit (as applicable), not to exceed \$10,000.

**PLEASE BE ADVISED:** This plan contains insurance benefits (which may include disability and/or health insurance benefits) that only apply during the covered trip. This optional coverage may duplicate coverage already provided by your personal auto, home, renter's, health, life, personal liability, or other insurance policy or source of coverage but may be subject to different restrictions. You should review the terms of this policy with your existing coverage. If you have any questions about your current coverage, call your insurer/health plan or insurance agent/broker. This insurance is not required to purchase any other products/services. Unless licensed, travel retailers and their employees may provide general information about the insurance, including a description of coverage and price, but are not qualified/authorized to answer technical questions about terms, benefits, exclusions, and conditions of the insurance or evaluate the adequacy of existing coverage. Plans are intended for U.S. residents only and may not be available in all jurisdictions. Rental Car Protector is not available to NY and TX residents, except when purchased as a separate policy and is not available in all countries or for all cars. This coverage does not provide liability insurance or comply with any financial responsibility law, or any other law mandating motor vehicle coverage and does not cover you for any injury to another party. Additionally:

**California Residents:** We are doing business in California as Allianz Global Assistance Insurance Agency, license # 0851410. California offers a toll-free consumer hotline at 1-800-927-4357.

**New York Residents:** The licensed producer represents the insurer for purposes of the sale. Compensation paid to the producer may depend on the policy selected, or the producer's expenses, volume of business, or profitability. The purchaser may request and obtain information about the producer's compensation, except as otherwise provided by law.

**Maryland Residents:** The purchase of travel insurance would make the travel insurance coverage primary to any other duplicate or similar coverage. The Commissioner may be contacted to file a complaint at Maryland Insurance Administration, ATTN: Consumer Complaint Investigation/Property/Casualty, 200 St. Paul Place, Suite 2700, Baltimore, MD 21202.

**Texas Residents:** Before deciding whether to purchase this insurance plan, you may wish to determine whether your own automobile insurance or credit card agreement provides you coverage for rental vehicle damage or loss and determine the amount of deductible under your own insurance coverage. The purchase of this insurance plan is not mandatory. This coverage is not all inclusive, which means it does not cover such things as personal injury, personal liability, or personal property. It does not cover you for damages to other vehicles or property. It does not cover you for any injury to any other party.



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Allianz Global Assistance is the licensed producer and administrator for this plan. 40000590 071713

*Please take good care of yourselves and your loved ones. Prevention is the best action we can take as far as COVID-19 is concerned.*

*Please follow the guidelines of the health authorities. Remember we are all battling this health issue in some way or another as it is creating some type of challenge for all of us. As you are finding ways to cope with this situation, please keep those that are affected in your hearts, thoughts and prayers.*

*Let's keep in touch*

*Call me at 504-616-1652 if you have questions or email [Gnoyo@gnoyo.org](mailto:Gnoyo@gnoyo.org)*

*Many thanks for your patience and understanding,*

*At your service,*

*Dr. Jean Montes*

*Music Director*

*Greater New Orleans Youth Orchestras*